



FREQUENTLY ASKED QUESTIONS

Q: Why should I choose ABC Inflatables, LLC?

A: ABC Inflatables, LLC is family owned and operated. We have a variety of bouncers for you to choose from starting as low as \$99 plus tax. We set up party bouncers in backyards for children's birthday parties as well as extreme bouncers for larger corporate events. Our bouncers are inspected yearly by the state certified inspector and we carry insurance as required by the state of Texas. Our family loves the Amarillo area and we enjoy visiting with all our customers. We take pride in our business and strive for customer satisfaction. Thank you for giving us the opportunity to serve you!

Q: Does the price include set up and delivery?

A: Yes, although additional fees may apply for areas farther out. Remember prices do not include sales tax.

Q: Do you deliver to other cities?

A: Yes, but once again please be aware that due to rising gas prices fees can be quite high. Please call our office for a current quote, if you do not see your city listed.

Q: Does the standard 4 hour rental time include your set up time?

A: No. We arrive early to set up so you get the entire 4-hour rental time to play.

Q: When do you set up?

A: That depends on how many rentals we have that day. Generally we arrive 1 hour before the rental time begins. If we have a lot of rentals that day, we may need to set up as early as 2 hours in advance. If this is the case, we will call to confirm that someone will be at the party location.

Q: We've rented some really dirty bouncers from other companies in the past. Are they always that dirty?

A: No. The bouncer should be clean when you get it. ABC Inflatables cleans and disinfects after every rental.

Q: Do we have to keep it plugged in the entire time?

A: Yes. A blower keeps air in the bouncer unit the entire time. Once unplugged they deflate. That's why we require an outlet within 75' of the unit or a generator. Longer cords can pop your circuit breaker so we bring our own heavy duty cords.

Q: What about parks? Do parks have electricity?

A: We love setting up at parks but most parks do NOT have electricity. We provide a generator at an additional cost of \$50.00. Also, you must reserve the park space before we set up.

Q: What payments do you take?

A: Cash. No Credit Cards. When paying, please have exact change as we do not carry cash. *Checks accepted for corporate and church events only.*

Q: What if we need to cancel or if the weather is bad?

A: If you need to cancel for any reason. (weather related or scheduling conflict) we have the final say when it relates to the weather being potentially dangerous for our equipment to be out. Please understand that we want your business, but not at the expense of putting your children in danger.

Q: How big are the bouncers?

A: Most of our bouncers are 15'x15'. Please note the space required for each jump (listed near the large picture) as some are VERY big and require extra space. When in doubt, measure your space to make sure it will fit. Bouncers need room to be staked and they need room for the blower and can't rub against walls or trees as this may damage the bouncer. If you have stairs or a tiered backyard, please call 806-654-2180 to discuss options for setup.

Q: What about the big bouncers? Any special requirements?

A: Check the size listed with each bouncer on our website. Also, make sure you have at least a 4' access to the area where it will be set up. The bouncers can weigh up to 650 pounds so we need a clear path with ample room. Most all bouncers will fit through a standard gateway.

Q: What surfaces do you set up on?

A: We can set up on grass, asphalt, concrete, and dirt—no rock surfaces. We can't set-up on any type of rock surface as the constant rubbing will wear through the vinyl bouncers. NOTE: WET SLIDE BOUNCERS SET-UP ON SOLID GRASS ONLY. (*patchy grass/dirt areas, warrant an additional charge of \$100 cleaning fee and will be due upon delivery set-up*)

Q: Are we responsible for the unit if it gets a tear or damaged in any way?

A: Yes and no. You are not responsible for normal wear and tear on our units. Seams may develop tears in high traffic areas over a period of time. If this happens please alert us at once so we can remedy the situation. If however, damage occurs due to failure to follow our safety rules or negligence (*i.e. not turning off the blower in high winds*) you will be responsible for all damages up to and including replacement of the unit/blower etc. which can cost thousands of dollars. We don't want you or us to be in that situation which is why we have you sign and initial on all our safety rules so that you can be the trained operator.